



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF HEALTH AND APPLIED SCIENCES

DEPARTMENT OF HEALTH SCIENCES

QUALIFICATION : BACHELOR OF ENVIRONMENTAL HEALTH SCIENCES	
QUALIFICATION CODE: 08BEHS	LEVEL: 8
COURSE CODE: HMP811S	COURSE NAME: HEALTH MANAGEMENT PRACTICE 4
SESSION: JUNE 2019	PAPER: THEORY
DURATION: 3 HOURS	MARKS: 120

FIRST OPPORTUNITY EXAMINATION PAPER	
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INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL the questions.2. Write clearly and neatly.3. Number the answers clearly.

PERMISSIBLE MATERIALS

1. Stationary (pen, pencil, ruler, etc.)

THIS QUESTION PAPER CONSISTS OF 5 PAGES (Including this front page)

SECTION A [35 Marks]

QUESTION 1

[10]

- 1.0 Select the best appropriate answer for each question.
- 1.1 Mention the key components of project management. [1]
- A. Strategic Planning, communication, Resources, People
 - B. Organisational Planning, administration, financial reports, time management
 - C. Annual Planning, disciplinary warnings, budgeting, recruiting staff
 - D. Humans resources, complaints, time management, leadership
 - E. None of the above
- 1.2 Financial accountability concerns: [1]
- A. Disbursement, and utilization of financial resources,
 - B. Using the tools of auditing,
 - C. Budgeting, and accounting
 - D. None of the above
 - E. All of the above
- 1.3 A good budget is: [1]
- I. Realistic and Specific
 - II. Clear and easy to use
 - III. Have a time frame and milestones
 - IV. Not sustainable

Select one answer only.

- A. ONLY I AND II
 - B. ONLY IV
 - C. I,II,AND III
 - D. I AND IV
 - E. None of the above
- 1.4 Article 25 of the SADC Protocol on provides for integrated disaster risk management in the region. [1]
- A. Safety
 - B. Health
 - C. Politics
 - D. Security
 - E. None of the above

- 1.5 Article 2 of SADC Protocol on, Defence and Security co-operation –
l) enhance regional capacity in respect of disaster management and co-ordination of
international humanitarian assistance. [1]
- A. Security
 - B. Health
 - C. Politics
 - D. Safety
 - E. None of the above
- 1.6 Disaster can be defined as: [1]
- A. An occurrence causing widespread destruction and distress
 - B. A catastrophe, grave misfortune.
 - C. A total failure
 - D. All of the above
 - E. None of the above
- 1.7 Hard skills are teachable abilities or skill sets that are easy to quantify.
Examples of hard skills include: [1]
- A. Proficiency in a foreign language
 - B. A degree and Machine operation
 - C. Typing speed and Computer programming
 - D. All of the above
 - E. None of the above
- 1.8 Soft skills relate to the way you relate to and interact with other people.
Examples of soft skills include: [1]
- A. Communication, auditing, poor management, corruption
 - B. Honesty, ethics, integrity, poor leadership, disrespect full
 - C. Dishonesty, autocratic leader, poor planner, communication
 - D. Leadership, problem Solving abilities, teamwork, time Management
 - E. None of the above
- 1.9 A RACI matrix helps makemore quickly, provide clear and
ensure is evenly distributed. [1]
- A. Decisions, accountability, workload
 - B. Management, sustainability, responsibilities
 - C. Leadership, responsibility, project resources
 - D. Planning, effectiveness, budget
 - E. Auditing, corruption, funds

- 1.10 The key elements of communication are: [1]
- A. Miss communicate, gossip, attitude, disrespect
 - B. Communicate, receiver, sender, feedback
 - C. Sender, transparency, argumentative, lying
 - D. Feedback, debating, disagreeing, listener
 - E. Dishonesty, disrespect, humiliating language.

QUESTION 2 [10]

- 2.0 Match the concepts in Column A with their appropriate definition/description in Column B. [10]

COLUMN A	COLUMN B
2.1 Meteorological disasters	A. NUST demonstrations in Namibia.
2.2 Typological disasters	B. Hiroshima and Nagasaki (Japan) had a bomb attack from America
2.3 Telluric and Teutonic disasters	C. insects' swarms (e.g. locusts), epidemics of communicable diseases. Cholera in Mozambique
2.4 Biological disasters	D Haiti earthquakes in America.
2.5 Non-conventional warfare	E. Nuclear power station mishap such as gas leakage like disasters break downs of sanitation system.
2.6 Warfare	F. Floods in Katima Mulilo in Namibia.
2.7 Refugees	G. Transportation accidents in Namibia
2.8 Accidents	H. Forced movement of large number of people across the border
2.9 Technology failures	I. Nine eleven (September terrorist attack in America.
2.10 Civil disturbances	J. Drought in Africa and the hailstorm in Gobabis. Hurricane Katrina in America

QUESTION 3 [15]

- 3.0 DEFINE THE FOLLOWING TERMS:
- 3.1 Emergency exit. [3]
 - 3.2 Program [3]
 - 3.3 Evacuation [3]
 - 3.4 Vulnerability [4]
 - 3.5 Hazards [2]

SECTION B [40 Marks]

QUESTION 4 [20]

- 4.1 Discuss the concept budget under the following:
- A. Definition [3]
 - B. Advantages of budgeting [5]
- 4.2 Briefly update the management team members unit about the different types of budgets before you start to budget for your unit. Use practical examples in your business or in your institution. [12]

QUESTION 5 [20]

- 5.1 You are tasked to recruit a project manager for a new project. Mention the characteristics of a project manager that one should have in order to manage the project properly or effectively. [10]
- 5.2 As the EHP your project failed, and you are now requested to write a report and explain why the project failed. [10]

SECTION C [45 Marks]

QUESTION 6 [25]

- 6.0 Cyclone IDAI managed to destroy many life's in three different countries. Summarise disaster management under the following headings. [25]
- 6.1 Principles of Disaster Management
 - 6.2 Phases of Disaster Risk Management
 - 6.3 Disaster Risk Management: Legislative framework

QUESTION 7 [20]

- 7.0 Elaborate on the methods you will apply to contain cost in a hospital. [20]

GOOD LUCK

TOTAL MARKS = 120